

Parker Hannifin Electric Motion & Pneumatic Division (EMPD) is committed to provide our customers with **world-class Customer Experience**. We strive to meet future needs & expectations of our customers in new products & services with innovative and sustainable designs for the future.

We're committed to capture the requirements of all our stakeholders and make sure they are fulfilled. This includes:

- **Customer Experience** in terms of quality and on-time delivery of products & services, as well as communication and interaction
- **EHSE & Legal Compliance Obligations** with priority first on Occupational Safety & Health ("Zero Accidents") of our employees and partners
- **Environmental Stewardship** by preventing pollution, minimizing waste, conserving natural resources & biodiversity, and improving sustainability of our operations, products & services, aligned with Parker's Carbon Commitment
- **Enhance Energy Efficiency** by monitoring energy performance, reducing energy waste, and fostering a culture of energy awareness
- **Sustainability & Social Responsibility**, following Parker's ESG Strategy
- **Ethical Behavior** in internal operations and along the Supply Chain, based on Parker's Code of Conduct



We strive to achieve these goals with powerful strategies and concepts:

- **The Parker Win Strategy**, which promotes Parker's Vision "Engineering Your Success" and Parker's Purpose statement "Enabling Engineering Breakthroughs that Lead to a Better Tomorrow"
- The Parker **SAFETY 360 culture** where each employee is encouraged and held accountable for her/his safety and the safety of everyone around her/him
- The **Parker Quality Strategy** and "**Zero Defect**" Culture, which is founded on Talented Employees, Capable Processes and Robust Products
- **EMPD's Strategic Positioning**, defining "Attack" and "Improve" product platforms
- The cultivation of **High-Performance Teams (HPTs)** and **focused Star Point HPTs** to increase the engagement of our workforce in continuous learning and improvement



We develop methodologies focused on problem solving, continuous improvement and elimination of waste in processes applying **Lean Concepts, Automatization & Robotization, Simple by Design** and **Risk & Opportunity Based Thinking**.

We commit to **continuously improve our Integrated Management System (IMS)** and assure engagement of all our employees and stakeholders in the **PDCA** process.

We actively and periodically communicate our **IMS Policy** with all interested parties involved to strengthen commitment to its principles and achieve our objectives in alignment with our EMPD slogan: "**Innovating Motion – Together for a better tomorrow**".

On behalf of the EMPD DMT

Steven Delanote, 2025-03-14
(General Manager EMPD)

