Authorization To Return (ATR) Request Form

HYDRAULIC GEAR PUMP DIVISION

Please email or fax completed form to:			
	WARRANTY	GPD_ATR@PARKER.COM	**Fax #: (330) 270-6194**
	NON-WARRANTY	gpdcustomerservice@parker.com	**Fax #: (330) 270-6187**

Your Company Name AND Complete Shipping Address	**FOR PARKER USE ONLY**	
	Sold To #	
	Ship To #	
	SO #	
	Price ($)	

Your Warranty Contact and Product Identification Information		**Information *REQUIRED* to Process Warranty Claims**	
Name		**Parker Part #**	
Email		**Quantity**	
Fax		**Parker Serial #(s):**	
Phone			
Your Part #			
Your PO#		**Date of Receipt**	
Your Ref #		**Type of Return**	❑ **LINE** ❑ **FIELD** ❑ **** NO RETURN***

**** NO RETURN ATR*** - *In certain instances, we can process warranty claims without having the product returned to us. If you wish to be considered for this expedited service, please provide us with detailed photos of the suspected defect for review to determine if it qualifies for expedited processing as a NO-RETURN ATR.* ❑ *Photo(s) attached*

Formal Corrective Action Response Required?	**No**	☐	**Yes**	☐	
Will you Debit Parker?	**No**	☐	**Yes**	☐	**If YES, DM#**
Failure Analysis Required?	**No**	☐	**Yes**	☐	**If YES, complete the following:**

Fluid Use:	Application:
Operating Temperature:	Hours of use:
Operating Speed (RPM):	In-Service Dates:
Peak Operating Pressure (PSI):	Machine Model No: (If Applicable)

Reason for Returning - Please provide a DETAILED description of the suspect defect or failure:

ATR #	**NOTE: Please mark the ATR Number on the outside of ALL cartons.**

Please return product, *FREIGHT PREPAID* , to the **PARKER GEAR PUMP DIVISION** indicated ☑ below:

☐ 101 Canterbury Road, DOCK A, Kings Mountain, NC 28086
☐ R&D - 38 Hubbard Road, Youngstown, OH 44505
☐ 2701 Intertech Drive, Youngstown, OH 44509