


Who to Contact

Parker Hannifin Corporation
Electromechanical and Drives Div.
North America
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Charlotte, NC 28273

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 Fax: 704-588-3249
 Web: www.parker.com/ssdusa
 @ParkerElectro

Topic	Primary Contact		
	Contact	Phone #	Email
Ordering Assistance			
Price and Delivery	Customer Service	704-588-3246	sales.us.ssd@parker.com
Existing Order Management			
Purchase Order	Customer Service	704-588-3246	sales.us.ssd@parker.com
Check/Change/Cancel Order	Customer Service	704-588-3246	sales.us.ssd@parker.com
Invoice Request	Customer Service	704-588-3246	sales.us.ssd@parker.com
Technical Support			
Product Selection	Territory Manager	(See below)	(See below)
Troubleshooting/Setup	Technical Support	704-602-6062	techsupport.us.ssd@parker.com
Returns/Repairs	Web Form	parker.com/ssdusa (SUPPORT TAB)	
Field Service	Kevin Ramsey	704-588-3246	kwramsey@parker.com
Marketing Materials/Web	Lou Lambruschi	704-548-7050	info.us.ssd@parker.com
Territory Managers (Drives)	See map below		

Electromechanical and Drives Division Drives Business Unit – DTM Territories

