

Parker-Hannifin Corporation
domnick hunter Process Filtration – N.A.
2340 Eastman Avenue
Oxnard, CA 93030

Office 805 604 3400
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PROCESS & SANITARY SPIRAL ELEMENT WARRANTY

TERM OF WARRANTY

The Warranty term shall be a maximum Twelve (12) months from the date of system and /or spiral element startup on process material, subject to approval by Parker domnick hunter Process Filtration – North America (dhP-NA) representative. Warranty shall begin no later than 6 months from shipment date or installation date whichever comes first. Warranty consideration is subject to inspection of product by dhP-NA personnel.

MEMBRANE ELEMENT REPLACEMENT

Parker domnick hunter Process Filtration – North America (dhP-NA) will provide a replacement spiral element for any element that may fail, due to defects in materials and workmanship in accordance with the following Terms and Conditions:

During the first ninety (90) days replacements will be supplied free of charge F.O.B. Oxnard, CA. During the remainder of the term, replacements will be provided on a pro-rated basis F.O.B. Oxnard, CA. The pro-rated price will be the then current price multiplied by the number of months in service, divided by the number of warranty months. This is based on the agreed length of warranty in weeks for the particular spiral elements under warranty consideration.

CONDITIONS OF WARRANTY

This warranty is subject to the CIP information on the dhP-NA technical data sheet being followed. This includes but is not limited to pH limitations, temperature limitations and oxidizer limitations. Any exception to properly following instructions will void any remaining warranty.

Further Conditions for this warranty are:

- Operating and cleaning procedures accepted by dhP-NA have been followed
- The specified type of cleaning agents has been used
- CIP water used must meet dhP-NA published specifications. See attached Exhibit C.
- Daily logs have been filled in and kept on file by customer
- No unproved materials have been introduced into the system
- Membranes submitted for warranty claims, sanitized and returned to dhP-NA within a reasonable amount of time. Membranes that have been biologically damaged will not be accepted.
- Customer is responsible for all freight expenses incurred in returning elements.
- Customer must obtain a Return Credit Authorization (RCA) number from a dhP-NA representative

DISCLAIMER

dhP-NA makes no warranties, expressed, implied or statutory including merchantability beyond what is declared above. In no event may dhP-NA be liable, in any manner, for consequential or indirect damages including, but not limited to, loss of profits or plant down time.